

Privacy Policy

As part of the Venenzentrum-Wien we process **personal data** that you have volunteered as part of your registration. We process this data for the following purposes:

- customer care (communication, accounting, scheduling)
- for own advertising purposes, for example to send offers, advertising leaflets and newsletters (in paper and electronic form)

The data provided by you is necessary for the performance of the services offered, without this data we cannot offer you our services.

The **sensitive data** provided by you about your state of health will be treated confidentially and kept safe. This data will not be shared with other recipients.

We **store** your data for a period of 10 years after the termination of the use of our services.

For data processing in the context of **scheduling**, an external booking system (processor) is used. For data that you provide to this external provider, the relevant privacy policy of this company applies. The data provided is required to fulfill the provider's service.

We do not share data with other **recipients**. In addition, your data will not be processed **outside the EU or the EEA**. The adequate level of protection results from an adequacy decision of the European Commission under Art. 45 DSGVO.

We take reasonable **security measures** to protect against unauthorized access to data. We restrict access to Venenzentrum-Wien processors who need to know this information in order to perform our services. These persons are bound by confidentiality obligations. Movemus e.U. only processes the personal data required to provide or improve the services.

If you do not agree that we process your data for the above purposes, please contact us. You can reach us under the following **contact details**: info@venenzentrum-wien.at / Dr. Manuela Schwartz

Rights of legal appeal

In principle, you have the rights to information, correction, deletion, restriction, data portability and objection. For that, contact us. If you believe that the processing of your data violates data protection law or if your data protection claims have otherwise been violated in a way, you can complain to the supervisory authority. In Austria the data protection authority is responsible.

date

signature

